



entrata



Parcel Alert

SPECS

Parcel Alert is a package tracking and delivery notification system. It helps you stay organized and get the right package to the right resident, right away. Parcel Alert is designed to streamline package logistics and decrease the time a package waits in the office. Parcel Alert is also integrated directly with Lobby Display.

BENEFITS



REDUCE PACKAGE HANDLING TIME

Implementing Parcel Alert will reduce package handling times significantly and can help you save money every month.



INCREASE OFFICE ORGANIZATION

Parcel Alert makes it easy to retrieve packages using the resident name, unit number or delivery date. You can even have residents sign for their packages on our iPad app or signature pad.



INCREASED COMMUNICATION

To notify residents that they have a package to pick up simply enter the package in Parcel Alert, tag the appropriate resident, and they will be notified instantly via email, text message, the lobby display, or ResidentPortal.

LINCOLN PROPERTY COMPANY

GREYSTAR

 WATERTON
RESIDENTIAL

 WinnCompanies

LYND
Conscious Real Estate

PARCEL ALERT

FEATURES

RESIDENT DATABASE INTEGRATION

The integration process is flawless and updates package statuses in real time. Residents are automatically notified with every batch entry.

QUICK SEARCH AND AUTO-FILL

The quick search tool helps you to find the right resident by searching unit number or last name.

BATCH ENTRY

Batch Entry allows you to input multiple packages at one time including package carrier icon and tracking number on all notifications.

SCANNER

An optional hand-held scanner can translate barcode information from shipping labels to help log and track incoming deliveries.

SIGN FOR PACKAGE

With SiteTablet residents can sign for packages with their finger. A signature screen will populate allowing the customer to sign for their package.

EMAIL COLLECTION

Easily capture residents email addresses at pickup. If no email is in the system Parcel Alert will automatically print notices for residents

ALERTS

Send customizable alerts to residents via email and SMS text messages when they have a package.

LOBBY DISPLAY

FEATURES

Parcel Alert integrates with Lobby Display to keep residents informed with delivery notifications displayed by carrier type and unit number making it easy for your renters.

Lobby Display also includes the following features:

MORPHABLE COLOR, TEXTURE, TEXT TO MATCH BRANDING

Customize Lobby Display to match your property's branding and theme.

INTEGRATED PACKAGE ALERTS WITH PACKAGE TYPE ICONS

Another way to notify residents that they have a package to pick up.

LOCAL WEATHER FEED FROM WEATHER.COM

Display the current and upcoming weather from weather.com with automatic updates.

CUSTOM RSS FEED

Choose from other any RSS feed to deliver news to your residents.

ROTATING IMAGE SLOTS

Have multiple images rotate throughout your display.

STOCK IMAGES

Choose from multiple professionally produced stock images and ads to insert use in your display.



"We love using Parcel Alert! The green initiative alone, makes it worthwhile. All residents are notified a package has arrived via the lobby display as well as by email or text message. Parcel Alert has cut our employees package handling time in half, allowing them to focus on other property related items."

Sara Pazelt
NNP Residential